

**MADISON COUNTY ROAD DEPARTMENT  
SERVICE CALL SCHEDULE  
JANUARY 2023**

# Madison County Road Department

Reporting Dates 01/03/23 through 01/31/23

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
32858	03/11/21 01/30/23	<b>Request Schedule Closed</b>	<b>Durations</b> 690.0 <b>S-to-C</b> 651.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Mister, Elaine South Deerfield Drive	South Deerfield Dr District 1
Needs ditching...possibly a culvert							
36046	02/28/22 01/25/23	<b>Request Schedule Closed</b>	<b>Durations</b> 331.0 <b>S-to-C</b> 297.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Merritt, Cherry Pecan St	Pecan St District 4
Need culvert installed							
36468	04/18/22 01/30/23	<b>Request Schedule Closed</b>	<b>Durations</b> 287.0 <b>S-to-C</b> 248.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Engineering	Horton, Lee 109 Old Stagecoach Ln	Old Stagecoach Lane
Don't have true ditches to hold water. Water is coming on to property from road							
36506	04/19/22 01/31/23	<b>Request Schedule Closed</b>	<b>Durations</b> 287.0 <b>S-to-C</b> 247.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caldwell, Josh 539 Traceview Rd	Traceview Rd District 1
Ditch is retaining water mostly downthe road in the ditch							
36517	04/20/22 01/27/23	<b>Request Schedule Closed</b>	<b>Durations</b> 282.0 <b>S-to-C</b> 246.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Resident 216 Summit Dr	Summit Dr District 1
Requesting ditch between the addresses of 214-216 Summit Dr							
36568	04/25/22 01/13/23	<b>Request Schedule Closed</b>	<b>Durations</b> 263.0 <b>S-to-C</b> 241.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Engineering	Resident 1693 Swamp Rd	Swamp Rd District 5
Ditch and culvert needs cleaning causing the road to washing out							
36594	04/27/22 01/12/23	<b>Request Schedule Closed</b>	<b>Durations</b> 260.0 <b>S-to-C</b> 239.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Engineering	Resident 402 Stout Rd	Stout Rd District 3
Requesting to have ditches cleaned out							

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36599	04/27/22 01/19/23	<b>Request Schedule Closed</b>	<b>Durations</b> 267.0 <b>S-to-C</b> 239.0 <b>O-to-C</b>	Ditching Medium Priority  Needs ditching	Brown, Shirley Engineering	Vance, Billy 143 Strong Rd  Strong Rd District 1
36682	05/04/22 01/26/23	<b>Request Schedule Closed</b>	<b>Durations</b> 267.0 <b>S-to-C</b> 232.0 <b>O-to-C</b>	Ditching Medium Priority  Requesting to have ditching done where water is standing in ditch. Needs to be cleaned out.	Brown, Shirley Engineering	Resident 1317 North Old Canton Rd  North Old Canton Rd District 1
36707	05/09/22 01/10/23	<b>Request Schedule Closed</b>	<b>Durations</b> 246.0 <b>S-to-C</b> 227.0 <b>O-to-C</b>	Ditching Medium Priority  Ditching and cleaning of culvert needed at his address. He has no true ditches	Brown, Shirley Engineering	Klauder, Tommy 143 Twelve Oaks Trace  Twelve Oaks Trace District 4
36714	05/09/22 01/19/23	<b>Request Schedule Closed</b>	<b>Durations</b> 255.0 <b>S-to-C</b> 227.0 <b>O-to-C</b>	Ditching Medium Priority  Needs ditching on Coker Rd near the gates	Brown, Shirley Engineering	Mills, Nancy Coker Rd  Coker Rd District 3
36722	05/10/22 01/12/23	<b>Request Schedule Closed</b>	<b>Durations</b> 247.0 <b>S-to-C</b> 226.0 <b>O-to-C</b>	Ditching Medium Priority  Grading/ reworking ditch to flow around lot corner properly and prevent water from backing up in yard	Brown, Shirley Engineering	Resident 109 Old Stagecoach Lane  Old Stagecoach Lane
37028	06/13/22 01/23/23	<b>Request Schedule Closed</b>	<b>Durations</b> 224.0 <b>S-to-C</b> 192.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Has a drop off from the road. Made need an asphalt tie in	Brown, Shirley Road Maintenance	Robinson, John T North Old Canton Rd  North Old Canton Rd District 1
37213	06/28/22 01/27/23	<b>Request Schedule Closed</b>	<b>Durations</b> 213.0 <b>S-to-C</b> 177.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert and ditch is holding water	Brown, Shirley Road Maintenance	Martin, Gail Wildwood Dr  Wildwood Dr District 1

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37296	07/07/22 01/06/23	<b>Request Schedule Closed</b>	<b>Durations</b> 183.0 <b>S-to-C</b> 168.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Wilson, Rosa 180 Twelve Oaks Rd	Twelve Oaks Rd District 5
Requesting to have a culvert installed at new driveway. Will have it flagged							
37406	07/18/22 01/16/23	<b>Request Schedule Closed</b>	<b>Durations</b> 182.0 <b>S-to-C</b> 157.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caller 306 Renees Way	Renees Way District 1
Needs ditching							
37527	08/01/22 01/20/23	<b>Request Schedule Closed</b>	<b>Durations</b> 172.0 <b>S-to-C</b> 143.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Arnold, Kim 306 Renees Way	Renees Way District 1
Ditches need cleaning in cul-d-sec keeping it from flooding the yards							
37555	08/04/22 01/31/23	<b>Request Schedule Closed</b>	<b>Durations</b> 180.0 <b>S-to-C</b> 140.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Penn Virilia Rd	Virilia Rd District 4
On this road between Stokes and Patrick Rd ditches are stopped up							
37568	08/05/22 01/13/23	<b>Request Schedule Closed</b>	<b>Durations</b> 161.0 <b>S-to-C</b> 139.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Thompson, Ethel 3011 Madison St	Madison St District 1
Culvert stopped up							
37642	08/16/22 01/24/23	<b>Request Schedule Closed</b>	<b>Durations</b> 161.0 <b>S-to-C</b> 128.0 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	McDonald, Richard McDonald Rd	McDonald Rd District 3
Needs ditching							
37686	08/24/22 01/09/23	<b>Request Schedule Closed</b>	<b>Durations</b> 138.0 <b>S-to-C</b> 120.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lane, Johnny Shamrock Dr	Shamrock Dr District 3
Culvert going under the road is washing out							

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37697	08/26/22 01/19/23	<b>Request Schedule Closed</b>	<b>Durations</b> 146.0 <b>S-to-C</b> 118.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Jones, Shelia Trace Harbor Rd Trace Harbor Rd District 1
37943	09/22/22 01/09/23	<b>Request Schedule Closed</b>	<b>Durations</b> 109.0 <b>S-to-C</b> 91.0 <b>O-to-C</b>	Ditching Medium Priority Requesting to have ditches cleaned and dug out and culvert clean to stop water from road flooding unto property	Brown, Shirley Road Maintenance	Queen, Mildred 528 Virilia Rd Virilia Rd District 4
38008	10/04/22 01/18/23	<b>Request Schedule Closed</b>	<b>Durations</b> 106.0 <b>S-to-C</b> 79.0 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert going under road is eroding	Brown, Shirley Road Maintenance	Riley, Ollie N Livingston Rd North Livingston Rd District 3
38035	10/10/22 01/16/23	<b>Request Schedule Closed</b>	<b>Durations</b> 98.0 <b>S-to-C</b> 73.0 <b>O-to-C</b>	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Brown, Terrance Way Rd Way Rd District 5
38089	10/18/22 01/03/23	<b>Request Schedule Closed</b>	<b>Durations</b> 77.0 <b>S-to-C</b> 65.0 <b>O-to-C</b>	Pot Holes Medium Priority Pot holes need to be filled pass Gunter Rjust pass a hill	Brown, Shirley Road Maintenance	Blocker, Michelle Endris Rd Endris Rd District 4
38125	10/26/22 01/05/23	<b>Request Schedule Closed</b>	<b>Durations</b> 71.0 <b>S-to-C</b> 57.0 <b>O-to-C</b>	Ditching Medium Priority Need ditching	Brown, Shirley Road Maintenance	Burks, Patrick Robinson Rd Robinson Rd District 4
38146	11/04/22 01/04/23	<b>Request Schedule Closed</b>	<b>Durations</b> 61.0 <b>S-to-C</b> 48.0 <b>O-to-C</b>	Ditching Medium Priority Needs ditching from 554 all down the road	Brown, Shirley Road Maintenance	Caller Main st Main St District 5

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38171	11/10/22 01/10/23	<b>Request Schedule Closed</b>	<b>Durations</b> 61.0 <b>S-to-C</b> 42.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Need new culvert installed, old one has collapsed	Brown, Shirley Road Maintenance	Wilson, Jermaine Chestnut Spring Rd  Chestnut Spring Road District 2
38185	11/14/22 01/12/23	<b>Request Schedule Closed</b>	<b>Durations</b> 59.0 <b>S-to-C</b> 38.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Tetreault, Richard Hwy 17  Hwy 17 District 5
38186	11/14/22 01/16/23	<b>Request Schedule Closed</b>	<b>Durations</b> 63.0 <b>S-to-C</b> 38.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Williams, Monica Hwy 16  Hwy 16 District 5
38187	11/14/22 01/11/23	<b>Request Schedule Closed</b>	<b>Durations</b> 58.0 <b>S-to-C</b> 38.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	Delandro, Tevis Hwy 16 E  Hwy 16 E
38196	11/15/22 01/05/23	<b>Request Schedule Closed</b>	<b>Durations</b> 51.0 <b>S-to-C</b> 37.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed on new property	Brown, Shirley Road Maintenance	Reed, Timothy Sharon Rd  Sharon Rd District 5
38198	11/16/22 01/17/23	<b>Request Schedule Closed</b>	<b>Durations</b> 62.0 <b>S-to-C</b> 36.0 <b>O-to-C</b>	Culvert Clean Out Medium Priority  Culvert needs to be cleaned out water coming over culvert is washing gravel away from driveway	Brown, Shirley Road Maintenance	Chew, Debbie 327 Clarkdell Rd  Clarkdell Rd District 1
38216	11/22/22 01/05/23	<b>Request Schedule Closed</b>	<b>Durations</b> 44.0 <b>S-to-C</b> 30.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Needs gravel at end of her driveway	Brown, Shirley Road Maintenance	Outland, Dorothy Robinson Springs Road  Robinson Springs Rd District 3

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38230	11/28/22 01/17/23	<b>Request Schedule Closed</b>	<b>Durations</b> 50.0 <b>S-to-C</b> 24.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Culvert collapsed	Brown, Shirley Road Maintenance	Hollis, Joseph Barnes Rd	Barnes Rd District 1
38243	12/02/22 01/23/23	<b>Request Schedule Closed</b>	<b>Durations</b> 52.0 <b>S-to-C</b> 20.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Needs gravel on culvert. Address is next to 708.	Brown, Shirley Road Maintenance	O'Connor, Clayton Ratliff Ferry Road	Ratliff Ferry Rd District 5
38250	12/05/22 01/05/23	<b>Request Schedule Closed</b>	<b>Durations</b> 31.0 <b>S-to-C</b> 17.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Needs new culvert	Brown, Shirley Road Maintenance	Johnson John Day Rd	John Day Rd District 5
38264	12/07/22 01/04/23	<b>Request Schedule Closed</b>	<b>Durations</b> 28.0 <b>S-to-C</b> 15.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Requesting for new culvert, due to flooding	Brown, Shirley Road Maintenance	Smith, Arnetera Pleasant Gift Rd	Pleasant Gift Rd District 5
38269	12/07/22 01/18/23	<b>Request Schedule Closed</b>	<b>Durations</b> 42.0 <b>S-to-C</b> 15.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed on new property	Brown, Shirley Road Maintenance	Jackson, Felicia N Old Canton Rd	North Old Canton Rd District 1
38274	12/09/22 01/10/23	<b>Request Schedule Closed</b>	<b>Durations</b> 32.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Culvert Installation Medium Priority  Need culvert installed	Brown, Shirley Road Maintenance	McMurtry, Ann Brown Rd E	Brown Rd E
38278	12/09/22 01/25/23	<b>Request Schedule Closed</b>	<b>Durations</b> 47.0 <b>S-to-C</b> 13.0 <b>O-to-C</b>	Culvert Repair Medium Priority  Needs gravel on culvert	Brown, Shirley Road Maintenance	Hawkins, Mrs Stumpbridge Road	Stump Bridge Rd District 5

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38291	12/14/22 01/23/23	<b>Request Schedule Closed</b> <b>Durations</b> 40.0 <b>S-to-C</b> 8.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Deer, Dan Stout Rd	Stout Rd District 3
Need culvert installed on new property						
38300	12/15/22 01/17/23	<b>Request Schedule Closed</b> <b>Durations</b> 33.0 <b>S-to-C</b> 7.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hollis, Erica Barnes Road	Barnes Rd District 1
Needs culvert replaced.						
38306	12/16/22 01/16/23	<b>Request Schedule Closed</b> <b>Durations</b> 31.0 <b>S-to-C</b> 6.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Young, Ruben Catlett Rd	Catlett Rd District 3
Bad drop off at the end of driveway						
38314	12/19/22 01/11/23	<b>Request Schedule Closed</b> <b>Durations</b> 23.0 <b>S-to-C</b> 3.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Williams Pisgah Bottom Rd	Pisgah Bottom Rd District 5
Need culvert replaced						

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**Open Requests: 46**      **147.2 S-to-C Average Duration**  
**122.1 O-to-C Average Duration**

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**Total Requests: 46**      **147.2 S-to-C Average Duration**  
**122.1 O-to-C Average Duration**